Tampa Convention Center Customer Survey

The Management and Staff of Tampa Convention Center would like to thank you for hosting your event at our facility. In our constant efforts to improve the experiences of our customers, we ask that you take a moment to respond to this short survey and let us know how we are doing. Your opinions matter to us and we would appreciate your feedback.

Submit By Email

SURVEY

Based on a score of 1 to 5 rate the following by checking the appropriate box.

5 = Very Satisfied **4 = Somewhat Satisfied** **3 = Neither Satisfied or Dissatisfied**

2 = Somewhat Dissatisfied **1 = Very Dissatisfied** **N/A = Not Applicable/Did not observe**

	1	2	3	4	5	N/A
1. The Sales & Contracting Process						
2. Sales Manager						
3. Convention Services Manager						
4. Parking (TCC Garage & Downtown)						
5. Cleanliness/Appearance of Facility						
6. Audio/Visual Services (AVI/SPL)						
7. Facility Directional Signage						
8. Food and Beverage Quality/Service (ARAMARK)						
9. Internet/Telephone Service (SmartCity)						
10. Exhibit Hall exhibitor services (Utilities, booth cleaning, etc.)						
11. Security Services (Sentry)						
12. Guest & Ambassador Services						
13. Overall satisfaction with your event						
14. May we contact you regarding your next event?			**Yes**		**No**	

15. We welcome opportunities to improve our service. What could have been done to help make your event more successful?

Enter Comments Below:

YOUR INFORMATION

Survey Completed By:		Title:	
Email Address:		Phone/Fax:	
Address:	City:	State:	Zip:

Tampa Convention Center

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